

WAIVER & RELEASE

Denver Botanic Gardens is not responsible for any injury or accident that may occur during my participation in any registered tour program. I understand by registering for and attending this tour program that I assume full responsibility for any injury or accident that may occur during my participation in this program or while on the premises of this program, and I hereby release and hold harmless and covenant not to file suit against Denver Botanic Gardens, employees and any affiliated individuals ("releasees") associated with the program from any loss, liability or claims I may have arising out of my participation, including personal injury or damage suffered by me or others, whether caused by falls, contact with participants, the use of tools or materials, conditions of the facility, negligence of the releasees or otherwise. If I do not provide proof of registration, I understand that I am not allowed to participate and must leave the tour without receiving a program refund.

ACCESS & CHECK-IN

- Participants for tours at the York Street site enter the Bonfils-Stanton Visitor Center (1007 York St., Denver, CO, 80206) for check-in and will meet in the lobby of the Boettcher Memorial Center to begin their tour.
- Bring your booking confirmation (either on your phone or a printed copy) with you to speed up the check-in process.
- Check-in for tours begins 15 minutes before the scheduled tour time and ends 5 minutes after the tour start time.

CANCELLATION & REFUND POLICY

- All individual tour sales are final. For group reservation policies, see Group Reservations section below.
- To modify your reservation, contact the tour coordinator at 720-865-3539 or tours@botanicgardens.org at least one week prior to the tour date.

LOGISTICS

- Unless otherwise specified, tours are approximately 60 minutes.
- Depending on the tour, the experience can be outdoors, indoors or a combination of both. Dress appropriately for the weather.
- Wear comfortable clothes and shoes; bring sunglasses, sunscreen and a bottle of water.
- Be ready to walk and stand.

INCLEMENT WEATHER

Call the weather advisory recording at 720-865-3620 to find out if there are cancellations or schedule changes.

LOCATION, DIRECTIONS & TRANSPORTATION

Denver Botanic Gardens is located five minutes east of downtown and is accessible by major RTD bus routes. From north or south, take route #24 (York and Josephine Streets). From east or west, take #10 (12th Avenue).

- Free parking is available in the parking structure located between York Street and Josephine Street, across from the Gardens' main entrance.
- Buses should park in the cutout on the west (right) side of York Street to unload passengers.
- Bike parking is also available just south of the Bonfils-Stanton Visitor Center.

REGISTRATION & INQUIRIES

botanicgardens.org/tours

720-865-3539 or tours@botanicgardens.org

GROUP RESERVATIONS

- Private group tours require a non-refundable deposit (15% of your total cost) at the time of reservation, and the balance is due five business days before the tour.
- Private groups must confirm the final number of participants five business days before the tour program upon final payment. No refunds for no-shows will be provided.
- Cancellations with less than one week's notice are non-refundable.
- Any refunds or changes to reservations must be made at least one week prior to the tour date.

DENVER BOTANIC GARDENS

Symbol Key

-  Information
-  Restrooms
-  Food/Beverage
-  North

